

**Charles R. Baker Memorial Library
Annual Report 2020-2021**



Accomplishments:

- Helped create the new library webpage. Once library webpage went live, built out pages off the library home page.
- Linked items in the online catalog and the Evidence Based Orthodontic Research Resource Center to their open access URL. This includes the Moyers Symposium books and open access journal articles.

Final Statistics - Past Three Fiscal Years

	2020-2021	2019-2020	2018-2019
Members/Staff Helped	4216	4427	5001
Journals Checked In	454	422	480
Books(B)/Thesis(T) Cataloged	40B; 30T	25B; 80T	35B; 24T
Records Updated in Online Database	1251	846	60
Books Checked Out/Renewed	63	85	89
Journal Articles Sent	2139	2449	2989
PUBMED Searches	856	859	1039
Internet/Other Searches	2012	1973	2840
Interlibrary Loan Requested by AAO	189	229	251
Interlibrary Loan Requested from AAO	233	234	102
Evidence Based Orthodontic Journal Requests	639	299	274
Bisphosphonate Journal Requests	78	89	90
CBCT Journal Requests	26	25	26

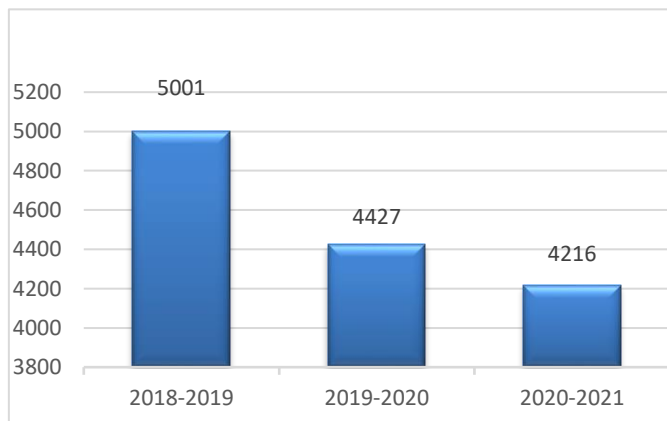
The American Association of Orthodontists' mission is to advance our members' success through education, advocacy and research that drive excellence in patient care.

In its support of the association's mission, the Charles R. Baker Memorial Library brings together resources, information and expertise that:

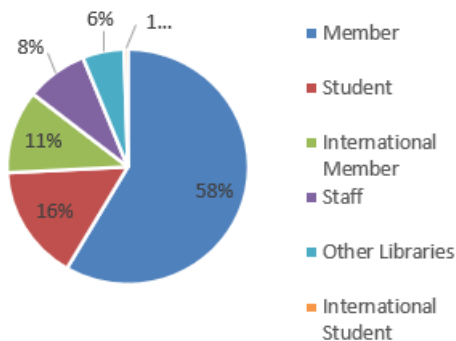
Helps our members with their research;

Helps our members provide excellent patient care.

**Members and Staff Helped
Past Three Fiscal Years**

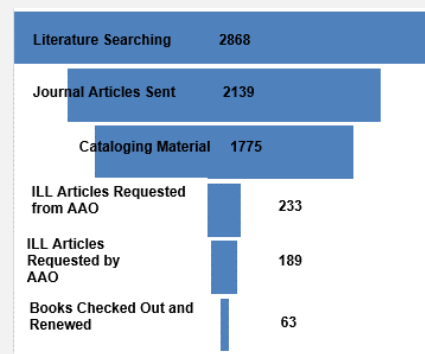


**Breakdown of Members/Staff Helped
2020-2021**



How did the library staff spend their time this past year?

The library staff spends a significant amount of time searching PUBMED for articles on a topic for our members and emailing articles to our members. This year statistics show this fact.



Library Survey Results 2020-2021

Comments:

- This is the 5th year that library users have been surveyed regarding their use of the AAO Library.
- The survey goals are to determine how members use the information requested from the AAO Library, how helpful was the information received and what other sources members are using to obtain the information they need.
- 57 survey emails sent to library users; 34 library users responded (59% response rate).
- Survey emails were sent in July, October, January, and April.

Quotes from the 2020-2021 Library Survey

“This journal is not available to me, and I appreciate the access through the AAO Library.”

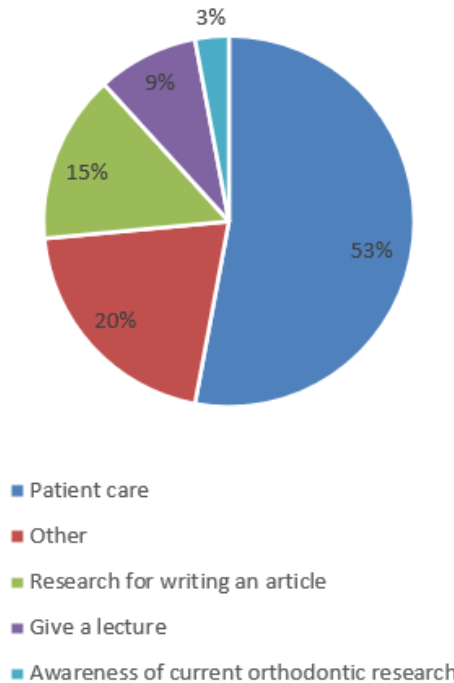
“I have utilized your services for close to 50 years – you do perform a great service for us and do it so well”

“You have always been prompt in responding to my requests for articles.”

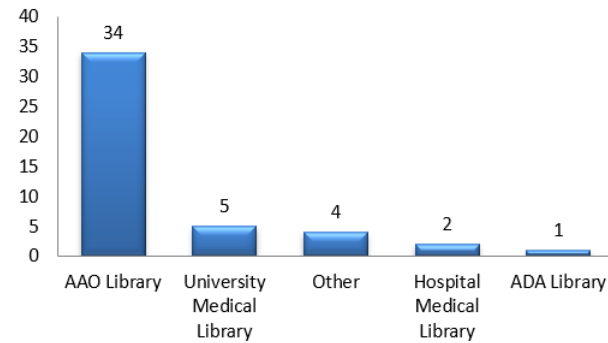
“This service is fantastic!”

“Great customer service!”

Information Requested Was Used For



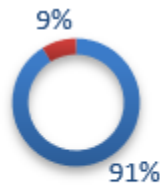
Sources Members Are Using to Obtain the Information Needed



Other responses included:

- PUBMED
- Journals: AJODO; JCO; Seminars in Orthodontics
- Textbooks

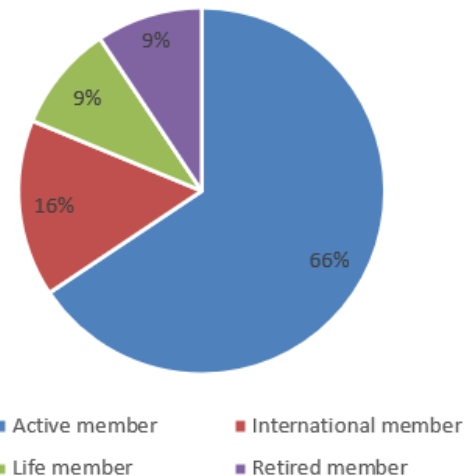
How Helpful was the Information Received



■ Very helpful ■ Somewhat helpful

No survey responder chose the Not Helpful response

Survey Responders



Complete survey results are available upon request from the AAO librarian